



# SHOES OUT RETURN POLICY

If you're not completely satisfied with your purchase or there's an issue with sizing, or if you received a defective product, you're in luck!

## SHOES OUT OFFERS A 3-DAY HASSLE-FREE RETURN POLICY.

To qualify for a refund or exchange, we ask that all items are in their original condition, unworn, unused and with their product tag attached.

To process a return or exchange for your online order, please fill out the return form, and include it with the item you wish to return.

To return your order follow these simple steps



Fill the form



Repack your parcel including return form



Courier the parcel at our address

**DONE!** you will receive a call from our customer support within 3 days of receiving your parcel

You will have to pay the courier charges which will not be refunded unless the return is a result of our error (wrong or defective product sent).

Address : House A-17, Govt Teachers Housing Society 16/A, Gulzar-e-Hijri, Karachi.



## RETURN FORM

Name : \_\_\_\_\_ Mobile No : \_\_\_\_\_

Order No : \_\_\_\_\_ Date of receiving : \_\_\_\_\_

Reason of returning :  Different from picture  Wrong item sent  
 Condition not same as described  Defective item sent  
 Size Issue  Do not like

Please select one of the following

Exchange your items  Refund

You will receive a call from our customer support within 3 days of receiving your parcel

For queries email us at [cs@shoesout.pk](mailto:cs@shoesout.pk) or call at 0302-0227377